2025 Sustainability Report:

Presented by Centre Point Terminal21 Hotel Korat, Centre Point Hotel Group

I. Overview

At Centre Point Terminal21 Hotel Korat, we recognize that our operations impact the environment and local communities. As a member of the Centre Point Hotel Group, we are committed to integrating responsible practices into our business model. We focus on sustainability frameworks, ethical governance, and environmental conservation, aiming to balance quality guest experiences with ecological responsibility.

This year, our hotel group achieved several milestones that reflect our ongoing commitment to sustainability:

- **Centre Point Prime Hotel Pattaya** received the Green Hotel Award.
- **Centre Point Terminal21 Hotel Korat** received the Green Hotel Award.
- **Mandarin Hotel Managed by Centre Point** received the Green Hotel Plus Award.

II. Environmental Stewardship

Environmental protection is a core operational focus at Centre Point Terminal21 Hotel Korat. It serves not just as a rationale and background for our initiatives, but as a standard practice in our daily operations. We strive to minimize our environmental impact through the following measures:

- **Resource Consumption and Emission Targets:** In 2025, Centre Point Terminal21 Hotel Korat initiated the formal collection of our environmental footprint data for the first time. Our recorded baseline data for the year is as follows:
    - **Electricity Consumption:** 43.7 kWh/RN
    - **Water Consumption:** 0.5 cubic meters/RN

- **Total Waste Generated:** 0.6 kg/RN
- **Greenhouse Gas (GHG) Emissions:** 21.72 kgCO2e/RN
- *Objective:* Using 2025 as our baseline year, we have set a targeted goal to reduce our electricity consumption, water usage, waste generation, and greenhouse gas emissions by 2% across all categories in 2026.

- **Throughout 2025**, all wastewater generated from hotel activities, such as guest rooms and kitchens, underwent proper and standardized treatment processes prior to being discharged into the environment. We strictly complied with local environmental laws and ensured operational transparency by submitting our wastewater quality reports to the relevant local authorities on a monthly basis.
- **Earth Hour Participation (March 22):** Our hotel participated in the global Earth Hour initiative by turning off non-essential lighting for one hour. We also encouraged our guests to participate, promoting awareness of energy conservation.
- **Plastic Reduction on Earth Day (April 22):** The Centre Point and Mandarin Hotel groups implemented practical measures to reduce plastic waste. We transitioned to label-free water bottles and replaced single-use bathroom amenities with refillable dispensers. Additionally, we are incorporating biodegradable materials into our operations.
- **Biodiversity Conservation:** We are deeply committed to protecting natural habitats and preserving global biodiversity. At Centre Point Terminal21 Hotel Korat, we ensure that our operational practices do not negatively impact local ecosystems. We strictly prohibit the purchase, consumption, sale, or display of any protected or endangered flora and fauna. Furthermore, we strive to promote ecological harmony by prioritizing the use of native plant species in our landscaping and raising awareness among our staff and guests about the critical importance of environmental conservation.

III. Social Responsibility

We are committed to supporting diverse communities and fostering an inclusive environment.

- **"Art with Hearth" Initiative:** We partnered with the Artstory by Autistic Thai Foundation for the "Art with Hearth" project. Centre Point Terminal21 Hotel Korat provided space for autistic artists to showcase their work. By hosting pop-up stores in our lobby areas, we aim to support the artists' confidence, promote social inclusion, and provide guests with an opportunity to contribute to their livelihoods.
- The hotel group is dedicated to preserving local cultural heritage through responsible tourism practices. Local identity is reflected in the hotels' interior decoration, decorative elements, and guest experiences, as well as through culinary offerings featuring locally sourced ingredients. Cultural artifacts are protected and managed in accordance with applicable laws. To actively celebrate and promote Thai traditions, the hotel organizes annual cultural events, such as the Songkran (Thai New Year) and Loy Krathong festivals. During these periods, our spaces are thoughtfully decorated to reflect the festive atmosphere, and we host traditional activities including building sand pagodas, bathing Buddha statues, and the traditional water-pouring ceremony to pay respect to elders. Furthermore, we consistently support the local economy through our procurement practices. In the past year, our total expenditure on goods and services sourced directly from local businesses and suppliers amounted to 3,590,040 Baht.
- "**In 2025**, We ensured that our operations did not encroach upon public spaces, and we continuously respected the rights of local communities and indigenous populations. The hotel obtains its water exclusively from the municipal water supply provided by the authorized public utility. This ensures that all water consumed by the hotel is sourced legally, complies with applicable regulations, and meets established public health and safety standards. We carefully managed our daily activities—

including traffic flow, property access, and the utilization of the areas in front of the hotel—to ensure they did not disrupt the daily lives of surrounding residents. We are pleased to report that throughout the entire year, the hotel received zero complaints from the local community regarding these matters."

IV. Corporate Governance

Our business operations are guided by ethics, transparency, and social responsibility to our wider community.

- **Disaster Relief Efforts (November):** In response to the severe floods in Southern Thailand, our organization organized a relief effort. We collected and donated essential supplies to the Disaster Relief Center of the Royal Thai Air Force to assist the affected communities.